



WAYNE COUNTY, PA
AREA AGENCY ON AGING

Wayne County Area Agency on Aging
323 Tenth Street, Honesdale, Pennsylvania 18431
PHONE: (570) 253-4262/FAX: (570) 253-9115

Wayne County Area Agency on Aging 2020-24 Four Year Area Plan

Executive Summary

As an Area Agency on Aging we are charged with the responsibility of not only providing for the needs of our most vulnerable aging citizens, but also in planning for how to best provide for those needs. Wayne County is a rural area where farming had been a major source of income for its residents. Today the main source of income in Wayne County is generated from tourism and camps. In recognizing the governmental responsibility in helping Older Americans reach and maintain basic needs, especially those of lower income and in rural areas, adjustments must continuously be made. The Wayne County Area Agency on Aging can accomplish this by preparing a four-year plan for 2020-2024 that examines the needs of our consumers and how to best plan both with them and for them. The Pennsylvania Department of Aging will refer to the plans created across the state as they prepare their four-year plan.

The primary mission of the Wayne County Area Agency on Aging (AAA) is to enhance the lives of older adults by promoting their independence, choice and empowerment. With this goal in mind, the agency supports partnerships and programs that speak to the mission of the agency and enable each aging individual to realize his/her maximum potential.

We, as an Agency and staff, work with the entire community to advocate for older adults so that they may achieve a better quality of life, while maintaining independence and dignity in their homes and communities. We are committed to directing resources to their highest and best use to serve the frail, rural elderly, while also recognizing the needs of the community as a whole. To better serve older adults, during the next 4 years, we will:

- **Improve capacity and strengthen coordination between existing programs and services to better respond to the needs of the growing and diversifying aging population.**
- **Establish and enhance efforts to support healthy living, active engagement and a sense of community for older adults in Wayne County.**
- **Enhance efforts to provide outreach, embrace diversity, and honor individual choice.**
- **Protect older adults and ensure their safety and dignity by raising awareness of and responding effectively to incidences of abuse, injury, exploitation, violence and neglect.**

- **Expand and offer additional services for older adults through use of evidence-informed planning, committing to data integrity and being responsive to results.**

Human service agencies historically struggle with fiscal challenges in meeting the needs of the consumers they serve. Innovative thinking will be essential to best utilize the limited resources that will be available. And even more importantly, in order to make educated and efficient choices, we must have a reliable base of information about how our services are impacting the health and lives of our aging citizens.

To that end, in early 2020 the Wayne County AAA conducted a survey of our consumer base to assess their familiarity with the programs and services we provide and to elicit their comments about these programs and services as well as suggestions for improvements. In brief, this survey revealed that:

- The majority of respondents are aware of how to access services and also have family nearby that can assist.
- Most reported difficulty affording healthcare and insurance.
- Most were aware of how to access transportation.

The results of this survey, details of which can be found starting on page 5, have driven the development of our strategies and goals for this Plan.

SECTION 2: AGENCY OVERVIEW

Organizational Structure:

Since 1962 and until 1976, Wayne County provided what were known as “adult services”. In 1976, the agency became a part of an Area Agency on Aging (AAA) which served multiple counties. In 1989, Wayne County became a single county AAA and has remained so since. The Wayne County Area Agency on Aging is a public agency which is part of the County’s Human Services Department. Legal governance of the Agency is a function of the elected body of the Wayne County Board of Commissioners. The Board of Commissioners hold specifically identified and advertised meetings (separate and distinct from the county’s general business meetings) at which these elected officials sit as the governing body of the AAA.

The Governing Body solicits counsel of the AAA advisory body through the Wayne County Advisory Council at regularly held meetings and also face-to-face encounters. The Governing Body is the appointing authority for the executive director of the Agency whose responsibility is to direct and manage the day-to-day operations of the Agency under the guidance of the Board through the County’s Human Services Administrator and in conjunction with the contractual mandates and guidance of the Commonwealth’s Department of Aging. They are also the appointing authority for all the positions in the agencies roster. They hold a contract with the Commonwealth Civil Service Commission. Please see Attachment A for a detailed chart of the organizational structure.

The Wayne County Advisory Council is a fifteen member voluntary organization comprised of older residents operating under bylaws created the membership and in compliance with state

and federal requirements and approved by the Governing Body. This council lends its experience and energy to guide the agency about the needs and desires of the county's older residents. Members include active advocates, representation of elected officials, volunteers in the community all of whom assist the Agency in planning for the future.

Four receptionists answer phones, greet those who come looking for assistance, take reservations for various programs, etc. Front line staff direct calls to appropriate staff, and/or provide initial information and referral and assist with some program registrations such as PACE. Last year (Fiscal Year 2019/2020) our intake staff responded to 4,661 phone contacts. Two intake workers receive referrals by phone or in person for AAA services, answer questions about services and eligibility and provide information and assistance for the AAA and the County's Human Services' I&R and WINFO line. Our ADRC/LINK Coordinator spoke to 755 people about services and provided handouts and attended 21 events.

The Wayne County AAA operates 3 Senior Centers and 1 Satellite Senior Center within the county. These gathering places serve as a home away from home for all of the seniors who use and volunteer in them. The staff at the Senior Centers are special people who care enough to consistently give their best for the interests of the seniors who come for a meal, companionship, stimulation, fun as well as health education, exercise and illness prevention. The APPRISE Program helps seniors and their families make sense of Medicare and Medicaid Programs and other insurance issues. This is one of the agency's most utilized services and the APPRISE counselors' appointments are filled all day, last year just over 1,000 APPRISE contacts were made.

Care management services are provided by eleven experienced care managers and case aides with the guidance of their supervisors. Care-managed programs include the, OPTIONS (in-home services), Caregiver Support Program, Ombudsman (entered into contract agreement with Serving Seniors 7/1/2018), In-Home Meals/Home-Delivered Meals, Older Adult Protective Services and the Aging Waiver (transitioned to Community Health Choices on 1/1/2020 and Continuity of Care period ended 6/30/2020). Each care manager specializes in one or more of the programs administered by the AAA. Descriptions of these and others care management initiatives are available through agency brochures. One Assessment Care Manager completes the majority of the Functional Eligibility Determination assessments.

Last year 383 Functional Eligibility Determination assessments/re-assessments were completed, along with 272 Needs assessments, 36 Caregiver Assessment Tools, 39 Care Management Instruments and 428 Needs Assessments Express. These assessments help direct consumers to the appropriate program to meet their needs.

As stated earlier, the primary mission of the Wayne County Area Agency on Aging is to enhance the lives of aging adults by promoting their independence, choice and empowerment. With this goal in mind, the agency supports partnerships and programs that speak to the mission of the agency and enable each senior to realize their maximum potential. Implicit in that philosophy is the provision of education to promote healthy lifestyles, companionship, stimulation, counseling and empowerment and choice among our aging population. It means providing access and supportive services. It means providing alternatives to traditional long term care placement. It means working with community partners to share problems, lessen duplication, create cooperative solutions and respect flexibility of choice and consumer direction

The goals developed in this four-year plan compliment the initiatives that the Department of Aging has set forth. The Wayne County Area Agency on Aging joins the Commonwealth in meeting the challenges presented in planning for the population of seniors in Wayne County, in Pennsylvania and across the nation. The population we serve are much more than numbers on a page; they are our family members, loved ones, neighbors and friends. They have raised us, taught us, nurtured our hopes and dreams and have been our role models. They set examples by which we still try to live, built our communities, provided strength and security in our nation and secured for us the ability to be what we are today and so much more. They deserve only the best we can offer in preserving quality of life and dignity in aging.

Demographics:

Wayne County is located in the Northeast corner of the Commonwealth. It covers an area of 725.60 square miles with a population density of 70.8 persons per square mile. The county is 75 miles long and 35 miles wide at its widest part. The older adult population of Wayne County has continue to steadily rise. Current estimates place the population of Wayne County at 51,276, with 16,563 being age 60 and over, which is 32.3% of the population.

94% Caucasian population, and 6% all other races as per 2019 projections, 3.7% of which are African American and a small percentage of other races.

Some of the statistical information that we reviewed and considered as we prepared our four year plan is from the US Bureau of the Census, 2018 American Community Survey 5 Year Estimates, and the Pennsylvania State Data Center which report the following information about the population in Wayne County:

- An estimated 15,447 (29.9%) of Wayne County citizens are age 60 years or more

Subject	Wayne County	
	Total	60 years and over
	Estimate	Estimate
Total population	51,361	16,563
SEX AND AGE		
Male	27,158	8,096
Female	24,118	8,467
Median age (years)	48.1	

- The mean annual household income derived for those on Social Security was \$20,906 and for those with retirement income was \$23,270, per 2018: ACS 5-Year Estimates Data Profiles.
- 13% were reported to be below 100% of the poverty level
- There is an estimated 1,009 grandparents that reside with grandchildren, with 418 of those being responsible for their grandchildren.
- 14.7% of our citizens aged 65 years and over live alone
- 24% age 60 or over hold civilian veteran status
- 33.2% of citizens aged 65 years and over suffer from a disability

Local, Political, Economic Conditions:

Economic realities continue to impact our ability to provide services and programs for our deserving aging population. As we create this plan gas prices and food prices have continued to rise; and program costs and demand for services across all human service agencies outpace the funding received. Tom Wolf is the governor of Pennsylvania, and the exploration and extraction of natural gas in the Commonwealth continues to be a source of both revenue and controversy. Casinos have been legalized and are a potential source for revenue as well as a potential diversion for those who currently purchase lottery tickets.

There is one hospital within Wayne County, but many residents choose to utilize hospitals outside of the county. There is a need for the AAA to work closely with hospitals, consumers and their families and primary care physicians in order to reduce the risks aging consumer's face of re-hospitalization. Having the Area Agency on Aging more involved with discharge planning, aware of medication changes and necessary follow-up medical appointments will help lower this risk of seniors being readmitted to the hospital by transitioning the medical services the elderly patient received in the hospital, and following up with the consumer at home to assist in coaching them to their necessary follow up care.

The current unemployment rate is 6.5% and has been impacted by the current COVID-19 pandemic. Our aging population has grown as has its need for services and our public source funds (as well as those from private individuals and community foundations or charities) are becoming more limited. Finding funding options to provide for seniors to be able to remain in their home, as they prefer, for as long as they can, is essential. And, it is the best and highest use of public and other dollars, because staying home with services is less costly than institutional care and vastly preferred by those who are older and physically challenged.

Needs Assessment Data:

In order to best accommodate our changing senior community, Wayne County AAA conducted a needs assessment survey using Google Forms®, an online data survey company. The survey was also placed in the monthly newsletter over the course of 2 months. The survey was conducted from March 25, 2020 through May 15, 2020. We received a total of 65 responses.

In addition to the Needs Assessment Survey mentioned previously, the Wayne County AAA Advisory Council has played a key role in identifying needs and assisting in the planning process for the future. The Wayne County Area Agency on Aging Governing Board, AAA staff, and the residents of Wayne County whom the Council represents would like to take this opportunity to thank the Council for its commitment to the future of all older residents in Wayne County. The Council is an essential and appreciated resource.

Home and Community Services:

Question 1	I know how to find help for a serious problem.
Yes	52
No	9
Question 2	I am physically able to prepare meals.
Yes	57
No	5

No	5
Question 3	I have family nearby.
Yes	40
No	23
Question 4	My family is available to help me.
Yes	40
No	22

Financial Concerns:

Question 1	I have enough money for food, shelter, and clothing.
Yes	55
No	9
Question 2	I can budget money to meet all my needs.
Yes	52
No	9
Question 3	I can afford to make housing repairs.
Yes	29
No	24

Health Concerns:

Question 1	I am in good health.
Yes	44
No	18
Question 2	I have been admitted back to the hospital w/in 1 month after discharge in the last year.
Yes	5
No	53
Question 3	I am unable to afford health insurance.
Yes	13
No	47

Transportation:

Question 1	I can get to the store doctor or other important places.
Yes	31
No	4
Question 2	I rely on public transportation.
Yes	12
No	21
Question 3	I have family and friends to drive me to appointments.
Yes	21
No	13

Resource Development:

With 2020 being a Census year, we have been encouraging all of our residents to participate in the census to ensure accurate data and maximum levels of funding for the county.

We will explore new partnerships with SAGE, Dementia Friends, and the Health Information Exchange.

We will continue to develop our Social Media platforms and our website.

We will attempt to develop programs in the more rural/remote areas of the county.

We will explore new Health and Wellness programs, specifically to address mental health and social isolation.

National Planning Requirements:

In accordance with the Administration on Aging’s Program Instruction for the Development and Submission of State Plans, State Unit on Aging Directors Letter #02-2019 this plan includes:

- Specific Objectives for providing for providing services to older individuals with greatest economic or social need and older adults at risk for institutional placement.
- Specific Objectives for providing services to low-income minority individuals, older individuals with Limited English Proficiency, and older individuals residing in rural areas.
- Proposed methods to achieve the objectives, including requirements that every provider must specify in each agreement how the will satisfy these objectives.

Goal #1: Improve capacity and strengthen coordination between existing programs and services to better respond to the needs of the growing and diversifying aging population.

Objective#1		
Ensure that outreach efforts are including diverse and socially isolated older adults, including those with limited English proficiency, LGBT older adults, and those with disabilities.		
Strategies:	Performance Measures:	Target Dates:
Review census data to determine prevalence of other languages spoken within the county and develop outreach materials, such as pamphlets, to target non-English speaking residents.	At least 5 new consumers, at the end of 4 years, will be reached using non-English speaking outreach materials.	09/30/2024
Offer one outreach event per year, such as a SAGE speaker, to address outreach to LGBT older adults.	At least fifteen people in attendance per event	9/30/2024
Objective#2		
Ensure that those reaching out for assistance are connected to supportive programs and services.		
Strategies:	Performance Measures:	Target Dates:
Increase the agency’s capacity to serve older adults through strategic and meaningful partnerships and collaboration through engaging in interagency meetings	Identify 1 new partnership per year over the next four years.	9/30/2024

and public speaking opportunities.		
Agency will obtain a Health Information Exchange database to improve community partnerships with medical providers.	90% staff utilization of Health Information Exchange System upon implementation.	9/30/2021

Goal #2: Establish and enhance efforts to support healthy living, active engagement and a sense of community for older adults in Wayne County.

Objective#1		
Ensure a network of age and dementia-friendly providers in our community.		
Strategies:	Performance Measures:	Target Dates:
Organize a dementia-friends training for businesses and community members	At least fifteen individuals will be trained as dementia friends	9/30/2022
Continue partnership with the Alzheimer's Association to offer at least 2 educational programs per year.	5% increase in attendance at Alzheimer's Association events over the course of the plan period.	9/30/2024
Objective#2		
Enhance availability of programs and services to address wellness, mental health, and social isolation issues.		
Strategies:	Performance Measures:	Target Dates:
Organize an event with a speaker that will engage both community members and professionals with a focus on efforts to reduce stigma associated with mental health disorders and connect older adults with mental health resources. This could become an annual event based on response.	At least fifteen people in attendance per event	9/30/2024
Expand the availability and use of programs that reduce social isolation, such as Adult Daily Living and Senior Centers.	5% increase in attendance at Adult Daily Living Center and Senior Centers	9/30/2024
Offer two Health and Wellness programs per year to encourage engagement in healthy aging, nutrition, education, and prevention programs.	5% increase in attendance at Health and Wellness activities	9/30/2024
Add at least 2 additional days per month to the Northern Wayne satellite senior center, located in the most rural area of the county to address social isolation.	5% increase in attendance at Senior Center Satellite Days	9/30/2024

Goal #3: Enhance efforts to provide outreach, embrace diversity, and honor individual choice.

Objective#1		
Ensure aging services, information, and resources are accessible, inclusive, consistent, and available through a variety of sources.		
Strategies:	Performance Measures:	Target Dates:
Increase use of technology such as agency website and social media to ensure that services and information are accessible.	10% increase in social media and website traffic	9/30/2024
Use a variety of methods to inform the public of services and resources including: television, radio, newspaper, health fairs, advertisements on menus, and pharmacy bags.	5% increase in speaking and advertising efforts	9/30/2024
Objective#2		
Encourage community resources to be responsive to the needs of older adults and respect individual choice.		
Strategies:	Performance Measures:	Target Dates:
Identify and partner with additional providers and community resources to ensure a higher level of responsiveness and individual choice.	3 additional providers to be identified by the end of 4 years	9/30/2024
Providers will be encouraged to start services within 4 days of referral.	75% compliance rate with starting services in a timely manner	9/30/2024
Providers will ensure the individual choice of older adults is being respected by involving them in their care planning.	5% improvement in quality assurance surveys related to respect, individual choice, and involvement in care planning.	9/30/2024

Goal #4: Protect older adults and ensure their safety and dignity by raising awareness of and responding effectively to incidences of abuse, injury, exploitation, violence and neglect.

Objective#1

Equip older adults, their loved ones, advocates, and stakeholders with information needed to identify and/or prevent abuse, neglect and exploitation and abandonment.		
Strategies:	Performance Measures:	Target Dates:
Work in conjunction with the Elder Abuse Task Force to offer an annual educational event to increase awareness within the community for older adults and community professionals.	5% increase in attendance at event each year	9/30/2024
Work in conjunction with the Elder Abuse Task Force to distribute educational materials throughout the community, resulting in an increase in identified Reports of Need.	5% increase in locations to distribute materials over the course of the plan period.	9/30/2024
Objective#2 Increase effectiveness in responding to elder abuse and protecting older adults through expanded outreach, enhanced training, innovative practices and strategic collaborations.		
Strategies:	Performance Measures:	Target Dates:
Develop procedural guides to ensure that reports are being investigated in an efficient and timely manner.	Increases in Annual Monitoring scores will be noted upon implementation of procedural guides to all staff members.	9/30/2024
Ongoing training to be provided to staff in monthly staff meetings – this will include on-call and backup, as well as the regular protective services staff.	Increases in Annual Monitoring scores will be noted upon implementation of ongoing training to all staff members.	9/30/2024
Objective#3 Increase capacity and expertise in the ability to investigate and resolve allegations of financial exploitation.		
Strategies:	Performance Measures:	Target Dates:
Partnerships with Temple University and Pennsylvania Department of Aging to utilize available resources with expertise in Financial Exploitation investigations and increase prosecution and recovery of assets.	5% increase in cases referred to partnership agencies over the course of the plan period.	9/30/2024
Increase utilization of Law Enforcement Agencies to increase prosecution of financial exploitation cases and recovery of assets	5% increase in cases referred to law enforcement for criminal prosecution of exploitation cases	9/30/2024

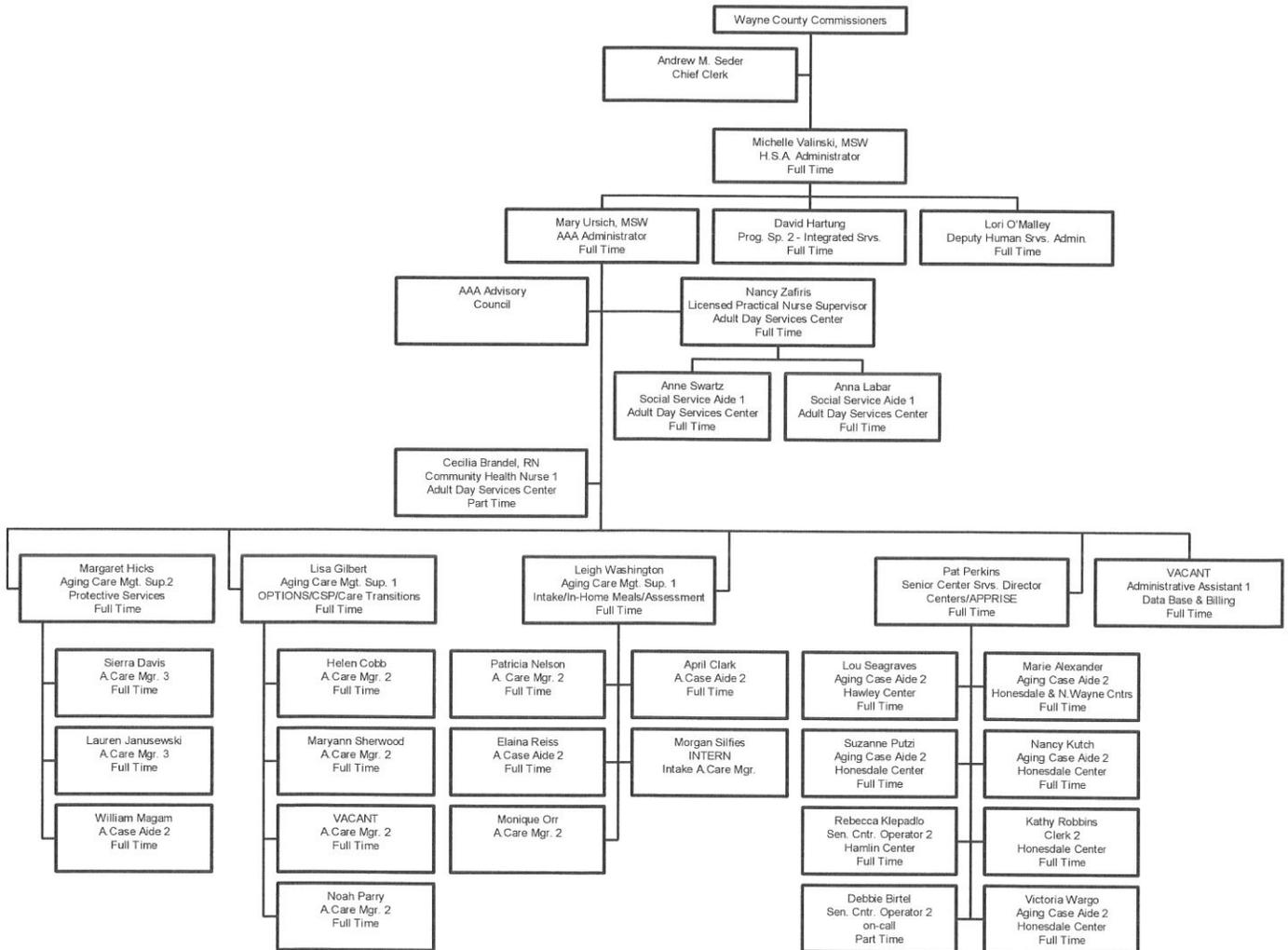
Goal #5: Expand and offer additional services for older adults through use of evidence-informed planning, committing to data integrity and being responsive to results.

Objective#1		
Ensure that data collected is efficient and provides meaningful information and knowledge.		
Strategies:	Performance Measures:	Target Dates:
Quality assurance data will be collected quarterly and reviewed by the leadership team and the agency as a whole.	90% of consumers reporting satisfaction with services during quarterly surveys	9/30/2024
Procedural guides will be developed for each program within the agency to ensure continuity of operations and quality of service in the event of staff turnover and to promote staff retention.	95% staff retention rate	9/30/2024
Objective#2		
Ensure efficient use of data and analytics to assess the outcomes, quality, and value of services provided to older adults.		
Strategies:	Performance Measures:	Target Dates:
Specific performance improvement plans will be developed based on results of quality assurance surveys.	Performance improvement plans will result in 90% of consumers reporting satisfaction with services during quarterly surveys	9/30/2024

Attachment A

WAYNE COUNTY AREA AGENCY ON AGING

Wayne County Office of Human Services
September 2, 2020



PART B.

AREA PLAN PART B

Section 1. Signature Page/Standard Assurances Commonwealth of Pennsylvania
Department of Aging

FY2020-24 Area Agency on Aging

Four-Year Area Plan on Aging

Signature Page

Area Agency on Aging Name and Address:

Wayne County Area Agency on Aging
323 10th Street
Honesdale, PA 18431

I/we certify that I/we are authorized to submit this Plan on behalf of the designated Area Agency on Aging and agree to abide by regulations issued by the Pennsylvania Department of Aging, the U.S. Department of Health and Human Services, and the U.S. Department of Labor. I/we further certify that the general public has had the opportunity to review and comment on this Plan through the public hearing process and that written policies, procedures or agreements, as appropriate, have been developed in accordance with Part A, Section 307 of the Older Americans Act, and are on file for review and approval, as appropriate, by Department of Aging officials.

I/we assure that services and programs of the Area Agency on Aging will be managed and delivered in accordance with the Plan submitted herewith. Any substantial changes to the Plan will be submitted to the Department of Aging for prior approval.

I/we hereby expressly, as a condition precedent to the receipt of State and Federal funds, assure:

That in compliance with Title VI of the Civil Rights Act of 1964; Section 504 of the Federal Rehabilitation Act of 1973; the Age Discrimination Act of 1975; The Americans with Disabilities Act of 1990; The Pennsylvania Human Relations Act of 1955; as amended; and 16 PA Code, Chapter 49 (Contract Compliance regulations):

1) I/we do not and will not discriminate against any person because of race, color, religious creed, ancestry, national origin, age, sex, or handicap:

a) In providing services or employment, or in its relationship with other providers;

Part B. Section 3

Listing of Plan Assurances and Required Activities

Older Americans Act, As Amended in 2016

ASSURANCES

The Older Americans Act of 1965, as amended, requires each Area Agency on Aging (AAA) to provide assurances that it will develop a Plan and carry out a program in accordance with the Plan. Each AAA must comply with the following provisions of the Act. Written policies, procedures or agreements, as appropriate, must be on file in the AAA office and available for review and approval by Department of Aging officials.

Area Plans

- Assurances that an adequate portion, as required under section 307(a)(2) of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services:
 - Services associated with access to services (transportation, health services (including mental health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible), and case management services
 - In-home services, including supportive services for families of older individuals who are victims of Alzheimer's disease and related disorders with neurological and organic brain dysfunction
 - Legal assistance.
- Assurances that the AAA will report annually to the Department of Aging in detail the amount of funds expended for each such category during the fiscal year most recently concluded.
- Assurances that the AAA will:
 - Set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement
 - Include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and
 - Include proposed methods to achieve the objectives

- Assurances that AAA will include in each agreement made with a provider of any service under this title, a requirement that such provider will:
 - Specify how the provider intends to satisfy the service needs of low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas served by the provider
 - To the maximum extent feasible, provide services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services
 - Meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and old individuals residing in rural areas within the planning and service area

- Each AAA shall identify the number of low-income minority older individuals and older individuals residing in rural areas in the planning and service area, describe the methods used to satisfy the service needs of such minority older individuals, and provide information on the extent to which the area agency on aging met the objectives described in clause (a)(4)(A)(i).

- Assurances that the AAAs will use outreach efforts that will identify individuals eligible for assistance under this Act with special emphasis on:
 - Older individuals residing in rural areas
 - Older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas)
 - Older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas)
 - Older individuals with severe disabilities
 - Older individuals with limited English proficiency
 - Older individuals with Alzheimer’s disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals)
 - Older individuals at risk for institutional placement.

- Assurances that the AAA will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.

- Assurances that the AAA will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities.

- Assurances that the AAA, in coordination with the State agency and the State agency responsible for mental health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental health services (including mental health screenings) provided with funds expended by the area agency on aging with mental health services provided by community health centers and by other public agencies and non-profit private organizations.
- Assurances that the AAA, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2000 in carrying out such a program under this title.
- Information and assurances concerning older individuals who are Native Americans (referred to in this paragraph as “older Native Americans”) including:
 - Information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the area agency on aging will pursue activities
 - Outreach, to increase access of those older Native Americans to programs and benefits provided under this title
 - Assurance that the AAA will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI
 - Assurance that the area agency on aging will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans.
- Assurances that the AAA will maintain the integrity and public purpose of services provided, and service providers under this title in all contractual and commercial relationships.
- Assurances that the AAA will disclose to the Assistant Secretary and the State agency the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and the nature of such contract or such relationship.
- Assurances that the AAA will demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such non-governmental contracts or such commercial relationships.
- Assurances that the AAA will demonstrate that the quantity or quality of the services to be provided under this title by such agency will be enhanced as a result of such contract

or such relationship.

- Assurances that the AAA will, on the request of the Assistant Secretary or the State, for the purposes of monitoring compliance with this Act (including conducting an audit) disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals.
- Assurances that preference in receiving services under this title will not be given by the AAA to particular older individuals as a result of a contract or commercial relationship that is not carried out to implement this title.
- Assurances that funds received under this title will be used to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212.

Part B. Section 4

Narrative Summary of the Proceedings of the AAA Area Plan Public Hearing.

Public Hearing was held on April 9, 2020, members of the Advisory Council and the public were in attendance. This meeting was held virtually due to the COVID-19 pandemic.

The hearing commenced at 1pm and concluded at 2pm. The Wayne County Area Agency on Aging Administrator reviewed the Pennsylvania Department of Aging APD for the Four Year Plan Requirements. The Administrator reviewed the survey, stopping at intervals and asking if there were any questions. Input was received from the council that all were in agreement with the proposed goals.

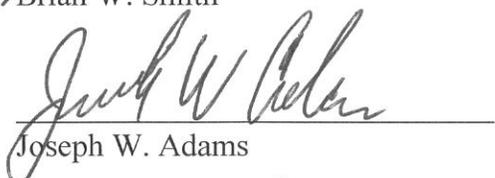
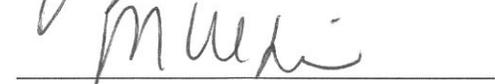
b) In providing access to services and employment for handicapped individuals.

2) I/we will comply with all regulations promulgated to enforce the statutory provisions against discrimination.

I/we further hereby agree that all contracts for the provision of services addressed herein will require contractors to comply with these same provisions.

I/we certify that the advisory council of the Area Agency on Aging has participated in the development of this Plan and has reviewed the Plan as herewith submitted.

Signature(s) of County Commissioners

	Title	Date
 _____ Brian W. Smith	Chairman _____	9/24/2020 _____
 _____ Joseph W. Adams	Vice-Chairman _____	9/24/2020 _____
 _____ Jocelyn Cramer	Commissioner _____	9/24/2020 _____
 _____ Mary Ursich	Administrator, Wayne County Area Agency on Aging _____	9/24/2020 _____

Name of Person to Contact Regarding the Contents of This Plan:

Mary Ursich
(Name)

570-253-4262
(Area Code and Telephone)

Part B. Section 2

DOCUMENTATION OF PARTICIPATION BY THE AREA
AGENCY ON AGING ADVISORY COUNCIL

PSA NO. 52

NAME OF AAA: Wayne County Area Agency on Aging

PLAN PERIOD FROM October 1, 2020 TO September 30, 2024

In accordance with 6 PA Code, Section 35.23, a (1) and (2) and the Older Americans Act of 1965, as amended, I certify that the Area Agency on Aging Advisory Council has had the opportunity to assist in the development of this Plan. I further certify that the Area Agency on Aging Advisory Council has participated in at least one Public Hearing held on this Plan.

The Area Agency on Aging Advisory Council does recommend approval of this Plan.

Barbara Sprovkin
Signature of the Chief Officer of the Area
Agency on Aging Advisory Council

Barbara Sprovkin
Area Agency Advisory Council President

9-25-2020
Date